



香港恒生大學
THE HANG SENG UNIVERSITY
OF HONG KONG

Press Release – For Immediate Release

To: Assignment Editor/Editor of Education and Local News Sections

6 November 2025

HSUHK Canteen embraces AI innovation for smarter campus Introduces robots for delivery and cleaning

The Hang Seng University of Hong Kong (HSUHK) has collaborated with the catering operator of its M Canteen and introduced technological upgrades to its facilities, transforming the Canteen into a hub of technology and advancing the University's commitment to a smart, sustainable campus. The upgrade introduces smart devices, including a dish recycling conveyor, an automatic high-temperature dishwasher, and AI-powered robots for delivery and cleaning, enhancing the dining experience for students and staff by providing a safer, cleaner and more convenient environment.

The dish recycling conveyor streamlines operations by transporting used utensils to the washing area, where the automatic high-temperature dishwasher cleans and sanitises them, reducing manual labour and ensuring hygiene. AI-powered robots further elevate service efficiency by handling delivery and cleaning tasks. Additionally, the installation of a food waste decomposer minimises landfill waste, aligning with HSUHK's Environmental, Social, and Governance (ESG) goals.

HSUHK is committed to fostering a multicultural learning environment and advancing social inclusion. The University has introduced Halal food and beverage vending machines, and is pursuing Halal Certification for the M Canteen, to meet diverse dietary needs and enhance inclusivity for students and staff.

-END-



香港恒生大學
THE HANG SENG UNIVERSITY
OF HONG KONG

Photos:



Photo 1 – 2: M canteen optimises workflow with new dishware recycling conveyor and automated high-temperature dishwashing system.



Photo 3: AI-powered robots in M canteen further elevate service efficiency and quality.



Photo 4: HSUHK installs a food waste decomposer in M canteen to minimise landfill waste.



香港恒生大學
THE HANG SENG UNIVERSITY
OF HONG KONG



Photo 5: HSUHK introduces Halal food and beverage vending machines to meet diverse dietary needs of students and staff, promoting inclusivity.

Photos Download: [Link](#)

About The Hang Seng University of Hong Kong

The Hang Seng University of Hong Kong (HSUHK) is a non-profit private liberal-arts-oriented university with six Schools (Business, Communication, Decision Sciences, Humanities and Social Science, Translation and Foreign Languages, and Transdisciplinary Studies), and over 7,000 full-time undergraduate and postgraduate students. With its unique “Liberal + Professional” education model, HSUHK nurtures young talent with critical thinking, innovative minds, caring attitudes, moral values and social responsibility.

Aspiring to be a leading private university in the region, HSUHK prioritises stellar undergraduate education, top-quality faculty members, award-winning green campus facilities, innovative degree programmes, a unique residential college system that combines living and learning, interactive small-class teaching, close student-teacher relationships, impactful research, and excellent student development and support services.

HSUHK also ranked 7th (overall) in the ASEAN+ region, the 1st in the Greater China region, the 1st in Employability, the 3rd in Research and the 5th in Community Engagement as per the 2023 AppliedHE ASEAN+ private university ranking by the Singapore-based AppliedHE. Additionally, HSUHK was ranked among the top 200 worldwide on “Quality Education” and “Decent Work and Economic Growth” in the Times Higher Education University Impact Rankings 2021.

HSUHK was recognised in the 2025 Top Universities and Top Scientists Rankings conducted by international academic platform, Research.com, and was ranked 22nd in Social Sciences and



香港恒生大學
THE HANG SENG UNIVERSITY
OF HONG KONG

Humanities, and 33rd in Economics and Finance among the top universities in China. The University's MSc in Global Supply Chain Management programme was ranked 84th globally in the QS International Trade Rankings 2025 announced by Quacquarelli Symonds (QS). The programme was also ranked 7th in the Greater China region and 4th in Hong Kong. The School of Business obtained AACSB International accreditation, a distinction achieved by only 6% of the world's leading business schools.